E-01345A-11-0224





## ARIZONA CORPORATION COMMISS

#### UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

**Opinion** 

No. 2011

100223

Date: 10/20/2011

**Complaint Description:** 

19K Decoupling - Gas & Electric 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Paul

Rosenthal, Ph. D.

Account Name:

Paul Rosenthal, Ph. D.

Home:

Street:

Work:

City:

Sun City West

CBR:

State:

ΑZ

Zip: 85375

is:

**Utility Company.** 

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* F-01345A-11-0224 \*\*\*\*\*

Arizona Corporation Commission

DOCKETED

Customer sent the following -

OCT 2 0 2011

October 6, 2011

**DOCKETED BY** 



**Arizona Corporation Commission** 1200 W Washington Street Phoenix, Arizona 85007

Re:Consumer comments in favor of decoupling, APS rate case, #E-01345A-11-0063

Dear Chairman Pearce and Commissioners:

I am an APS customer and resident of Sun City West, and am concerned about the cost of energy and energy waste. I strongly urge the adoption of energy efficiency measures and decoupling in the APS rate case. The current and proposed increasing emphasis on energy efficiency projects is an important step in achieving the mandated 22 percent reduction in energy use by 2020. However, in order to be effective, these programs must be accompanied by decoupling so that utilities no longer have financial incentives for increasing energy use by the public.

This decoupling is achieved by providing rebates to customers when utility revenues exceed planned goals, and slight increases in energy rates when utility revenues decrease because of improved efficiency. In this way. increased efficiency will help achieve the goals of lower energy bills now and also in the future-because of elimination of need for new energy generating plants and reduced costs of maintaining existing plants. Also, pollution will be reduced and it will be more feasible to use clean, renewable energy.

# ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Thank you for considering my comments.

Paul Rosenthal, Ph D \*End of Complaint\*

## **Utilities' Response:**

## **Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/20/2011

Opinion No. 2011 - 100223

E-01345A-11-0224

### ARIZONA CORPORATION COMMISSION

#### UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

**Opinion** 

No. 2011

100203

Date: 10/19/2011

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Timothy M.

Wright

**Account Name:** 

Town Attorney, Town of Payson

Home:

Street:

Work:

City:

Payson

CBR:

State:

ΑZ

Zip: 85541

is:

**Utility Company.** 

Arizona Public Service Company

Division:

Electric

**Contact Name:** 

For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-11-0224 \*\*\*\*\*

Customer sent the following -

This comment is filed on the Town of Payson ("Town"), an APS customer. Based upon the Town's preliminary estimates, APS's proposed rate increase would cost the Town an additional \$38,600 annually. In difficult financial times such as these, such an increase would add to the financial pressure of the Town. \*End of Complaint\*

#### **Utilities' Response:**

### Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/19/2011

Opinion No. 2011 - 100203